



Link Manufacturing, Ltd.
223 15th Street NE
Sioux Center, IA 51250-2120
www.linkmfg.com

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@LinkMfg

Service BULLETIN

Summary of Service Issue

A quality issue has been identified affecting Cat's Eye gauges and hoses shipped from Link between March 1 and late May 2017. The issue is an airflow restriction in hoses with a 180° fitting used to connect the outside dual tires. Suspect hoses were sold in Cat's Eye gauges, 2 packs, 4 packs, and as replacement/service hoses.

Defective hoses will block flow of air to the outside dual tire, preventing equalizing with the inside tire and improper pressure indications given by the "Eye." Failure to maintain proper air pressure in all tires could result in irregular tire wear, tread loss/separation, heat buildup, blowouts, or tire fires.

Service Request:

- Dealers, Distributors, and customers with uninstalled inventory:

Cat's Eye Units

1. Link will replace all uninstalled product with certified replacements. Cat's Eye 2-packs, and 4-packs still in inventory with Lot #s listed on the attached sheet must be returned to Link for replacements.
Note: See attached on how to locate the Lot # on the packaging.
2. If you find your Lot # on the attached sheet, call Jesse in Customer Service right away. He will issue you an RMA and UPS call tag for the return of the parts. Once product is returned, we will expedite product back to you or your customer as soon as possible. Turnaround time estimate is 3-7 days.

Service Part Hoses

1. All 180° bend hoses received by customers between March 1 and late May 2017 must be returned for certified replacements. Call Link if you are unsure exactly which date your product was received to find out if they need to be replaced.



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- Product **installed** on vehicles after March 1, 2017.
 1. Make plans as soon as possible to perform test for defective 180° hose.
 2. Depress the Schrader Valve stem at the central inflation point on the Cat's Eye with a tire pressure gauge, valve cap, pen/pencil or other small device for 1 to 2 seconds causing air to flow out of valve.
 3. If the "Eye" quickly opens, then the 180° hose is plugged and it is necessary to replace hose.
 - a. Call Link to get replacements sent and an RMA and UPS call tag issued for the return of the parts.
 4. If there is no large change to the "Eye," the hose is good and does not need to be replaced.
 - a. Refill tire to proper tire pressure.
 - b. Call Link to notify us that the test was done and the hose is working properly.

Link is committed to providing reliable, high value products to all customers and regrets any inconvenience this service issue may cause.

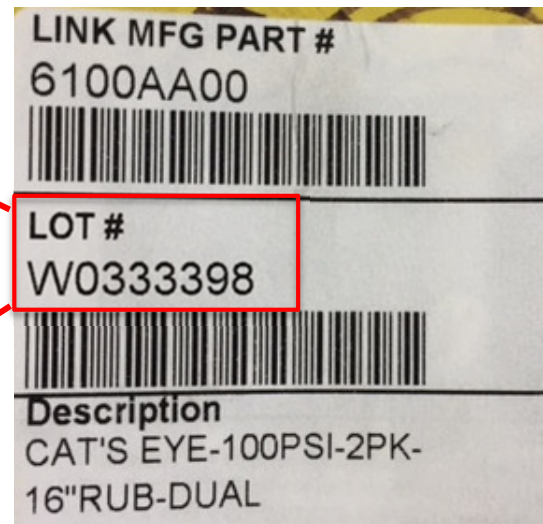
Call Jesse in Customer Service at 800-222-6283 ext. 137 for replacement parts or for questions regarding this bulletin.



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Call Link if you have one of the Lot #s listed below:

W0324526	W0326351	W0327241	W0327989	W0328370	W0329226	W0329614
W0324640	W0326352	W0327306	W0327991	W0328375	W0329228	W0329621
W0325215	W0326353	W0327312	W0328012	W0328376	W0329229	W0329661
W0325216	W0326380	W0327326	W0328030	W0328381	W0329236	W0329664
W0325217	W0326482	W0327327	W0328104	W0328413	W0329237	W0329665
W0325582	W0326509	W0327328	W0328105	W0328417	W0329238	W0329702
W0325611	W0326513	W0327339	W0328147	W0328442	W0329239	W0329703
W0325678	W0326518	W0327347	W0328148	W0328449	W0329256	W0329753
W0325804	W0326520	W0327363	W0328171	W0328453	W0329304	W0329762
W0325819	W0326533	W0327364	W0328172	W0328455	W0329305	W0329764
W0325827	W0326534	W0327365	W0328173	W0328490	W0329306	W0329765
W0325828	W0326604	W0327387	W0328180	W0328503	W0329308	W0329766
W0325839	W0326655	W0327582	W0328185	W0328520	W0329319	W0329767
W0325840	W0326656	W0327583	W0328194	W0328568	W0329342	W0329768
W0325882	W0326657	W0327587	W0328195	W0328575	W0329343	W0329790
W0325895	W0326658	W0327696	W0328197	W0328576	W0329345	W0329792
W0325927	W0326659	W0327752	W0328213	W0328577	W0329383	W0329807
W0325939	W0326678	W0327753	W0328214	W0328599	W0329384	W0329808
W0325959	W0326806	W0327782	W0328221	W0328603	W0329406	W0329813
W0325960	W0326807	W0327783	W0328253	W0328604	W0329428	W0329814
W0325967	W0326883	W0327784	W0328255	W0328615	W0329449	W0329815
W0326050	W0326911	W0327813	W0328258	W0328616	W0329450	W0329816
W0326103	W0326954	W0327814	W0328259	W0328909	W0329451	W0329833
W0326104	W0326962	W0327816	W0328277	W0329083	W0329452	W0329839
W0326105	W0326963	W0327818	W0328304	W0329088	W0329490	W0329840
W0326112	W0326991	W0327843	W0328306	W0329099	W0329491	W0329852
W0326115	W0326993	W0327845	W0328309	W0329124	W0329497	W0329853
W0326135	W0327032	W0327880	W0328314	W0329125	W0329504	W0329900
W0326136	W0327065	W0327883	W0328344	W0329169	W0329505	W0329959
W0326287	W0327194	W0327891	W0328355	W0329171	W0329558	W0329960
W0326288	W0327236	W0327904	W0328362	W0329202	W0329562	W0329961
W0326349	W0327238	W0327915	W0328364	W0329221	W0329597	W0329996
W0326350	W0327239	W0327964	W0328369	W0329222	W0329598	W0330038



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W0330043	W0330431	W0330848	W0331306	W0331692	W0332245	W0332676
W0330065	W0330432	W0330868	W0331307	W0331707	W0332246	W0332677
W0330066	W0330438	W0330872	W0331308	W0331708	W0332288	W0332678
W0330068	W0330439	W0330873	W0331321	W0331709	W0332308	W0332679
W0330070	W0330440	W0330911	W0331323	W0331710	W0332319	W0332788
W0330075	W0330478	W0330919	W0331334	W0331711	W0332335	W0332856
W0330117	W0330526	W0330920	W0331355	W0331713	W0332336	W0332857
W0330118	W0330552	W0330921	W0331362	W0331714	W0332337	W0332858
W0330119	W0330566	W0330952	W0331393	W0331715	W0332385	W0332859
W0330171	W0330582	W0330953	W0331394	W0331747	W0332390	W0332939
W0330172	W0330583	W0330954	W0331411	W0331767	W0332391	W0332943
W0330214	W0330739	W0330955	W0331420	W0331771	W0332392	W0332965
W0330252	W0330740	W0330956	W0331421	W0331776	W0332421	W0332997
W0330253	W0330741	W0330958	W0331422	W0331797	W0332422	W0332998
W0330254	W0330753	W0331030	W0331486	W0331803	W0332441	W0332999
W0330304	W0330760	W0331052	W0331487	W0331804	W0332468	W0333025
W0330309	W0330798	W0331070	W0331493	W0331805	W0332489	W0333026
W0330313	W0330801	W0331071	W0331494	W0331806	W0332495	W0333049
W0330314	W0330804	W0331110	W0331593	W0331824	W0332511	W0333077
W0330335	W0330807	W0331122	W0331594	W0331829	W0332515	W0333101
W0330342	W0330808	W0331123	W0331609	W0331833	W0332546	W0333154
W0330349	W0330809	W0331208	W0331613	W0331834	W0332547	W0333177
W0330350	W0330830	W0331209	W0331614	W0331836	W0332549	W0333178
W0330351	W0330835	W0331210	W0331635	W0331904	W0332551	W0333223
W0330352	W0330842	W0331233	W0331636	W0331905	W0332635	W0333244
W0330365	W0330843	W0331260	W0331648	W0331906	W0332636	W0333245
W0330370	W0330844	W0331284	W0331656	W0331907	W0332658	W0333246
W0330371	W0330845	W0331293	W0331657	W0331909	W0332662	
W0330416	W0330846	W0331304	W0331667	W0332196	W0332663	
W0330417	W0330847	W0331305	W0331668	W0332244	W0332671	