

# WARRANTY

## ULTRARIDE® CHASSIS AIR SUSPENSION

(READ ENTIRE WARRANTY)

**NOTE:** ALL NEW PRODUCTS MUST BE REGISTERED AT TIME OF PURCHASE OR THE IN-SERVICE DATE.

### What Is Covered

This warranty covers any defects in materials or manufacture. This warranty does not cover ordinary wear and tear, routine maintenance, or damage caused by alteration or improper installation, use, or maintenance of the product.

### How Long Coverage Lasts

For major fabricated structural components, this warranty runs for three (3) years from the date the product was sold to its original end-user (the "Sale Date") or 75,000 miles, whichever occurs first. Under this warranty Link will replace or repair any part that by its inspection is determined to be defective. All parts or components thought to be defective must be returned with company authorization to Link. A complete written explanation of claimed defects and circumstances of failure, the serial number, and date of installation must accompany these returns.

For all purchased components and/or accessories other than the fabricated structure are warranted for one (1) year or 36,000 miles, whichever occurs first.

For all purchased components and/or accessories other than the fabricated structure are eligible for a warranted labor allowance for twelve (12) months or 18,000 miles from installation date.

### What Link Will Do

Link will repair or replace any product that does not conform to this warranty.

Link Manufacturing, Ltd.  
223 15th St. NE  
Sioux Center, IA 51250-2120

1-800-222-6283  
1-712-722-4874  
www.linkmfg.com

### Owner & Installer Responsibilities and Specific Warranty & Labor Provisions

**SEE BELOW or Refer to Installation or Owner's Manuals**

### How To Get Warranty Service

Call Link Customer Service at 1-800-222-6283; you may also take the product to any authorized Link distributor or dealer. You will be responsible for removing the product from the vehicle and shipping it to Link at your expense. You must submit documentation of the date and vehicle mileage when the product was sold to its original end-user and the vehicle's current mileage.

### Exclusions and Limitations

- Link will not be responsible for incidental or consequential damages, including loss of use or profits.
- LINK DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- This warranty does not apply if the product is used with accessories not approved by Link or when other than Link Genuine Replacement Parts have been installed on the product.
- Link does not warrant accessories supplied by Link that bear the name of another company.
- Link reserves the right to provide refurbished parts in response to a warranty claim.
- Parts supplied in response to a warranty claim are warranted only for the remainder of the original warranty period.
- Compressor components under severe service applications.

Suspension and axle must be operated within the range specified by axle and suspension manufacturers. Please check vehicle specifications and intended usage to ensure axle will be within Gross Axle Weight Rating (GAWR). No alteration of any suspension component is permitted. Use of vehicle in any situation or condition in excess of GAWR will void warranty. This warranty is in lieu of any other warranty, obligation, or liability on the part of UltraRide and no other person is authorized to make any representation or warranties beyond those expressed herein. There are no warranties of fitness which extend beyond the description on the face hereof.

### IMPORTANT

Installer complete card and return to Link®

### QUESTIONS

Call 1-800-222-6283

### CHECKLIST

- ☐ Fill out card completely
- ☐ Mail immediately to ensure accurate warranty processing.

### WARRANTY REGISTRATION CARD

(INFORMATION BELOW MUST BE COMPLETED IN ITS ENTIRETY)

UltraRide® Serial Number

Product:

Model:

VIN Number:

Date of Purchase or Install:

Mileage:

Application / Vocation:

Owner:

Installer:

Owner Address:

Installer Address:

City / State / Zip:

City / State / Zip:

Phone / Email:

Phone / Email:

# ATTENTION

**WARRANTY CARDS MUST BE RETURNED TO LINK® WITHIN 7 DAYS OF INSTALLATION**

## INSTALLER AND END USER RESPONSIBILITIES

The Distributor/Installer is responsible for installing the product according to Link's procedures. The installer is also responsible (either directly or through its dealer) for providing a copy of the product warranty and owner's guide to the end user, and for advising the end user of proper use, service and maintenance required for the product. The end user is responsible for operating, inspecting and maintaining the suspension according to the product owner's guide.

- Labor claims will not be paid without prior consent from Link Manufacturing.

WARRANTY LABOR TIME COVERAGE IS ESTIMATED. FOR ANY ITEMS LISTED OR NOT LISTED ABOVE, THE TIME ALLOWED MUST BE APPROVED BY LINK MANUFACTURING PRIOR TO THE WORK BEING PERFORMED.

## WARRANTY LABOR ALLOWANCE GUIDELINES

	Labor Hours
Air Spring Replacement	4 hours
Shock Replacement	3 hours
Compressor Replacement	2 hours
Air Control Valve	1 hour
Axle Bracket	4 hours
Lateral Control Rod	4 hours per axle
Frame Bracket	1 hour

\*Labor rates based on \$60.00 Per hour

\*Labor for diagnosis will not be paid without prior consent from link manufacturing

This warranty does not apply to failures resulting from improper installation, neglect, accident, misuse or operation beyond the rated capability of the model or the vehicle to which it is attached, nor to any parts which have been altered or repaired without the written consent of Link Manufacturing, Ltd. in no event shall Link be liable for indirect special, incidental or consequential damages of any nature. The foregoing is Link Manufacturing's only warranty, and all other warranties, whether expressed or implied, including, but not limited to, the implied warranties or merchantability or fitness for a particular purpose, are hereby disclaimed.

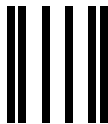


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223 15TH STREET NE  
SIOUX CENTER, IOWA 51250-2120



NO POSTAGE  
NECESSARY IF  
MAILED IN THE  
UNITED STATES

## BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 6 SIOUX CENTER, IA

POSTAGE WILL BE PAID BY ADDRESSEE

**LINK MANUFACTURING LTD**  
WARRANTY DEPARTMENT  
223 15TH STREET NE  
SIOUX CENTER IA 51250-9901

